



CPHI china[®]

P4mec

Virtual Expo Connect

Live from 18th November 2021

Visitor Q&A and Guide



Visitor Q&A and Guide

Q: When will CPhI & P-MEC China Virtual Expo Connect (VEC) go live?

A: VEC will be live from 18th November 2021.

Official website: <https://vec.pharmasources.com/> (Google Chrome recommended)

Q: How can I take part in VEC?

A: Before 18th November, new visitors can pre-register on <https://vec.pharmasources.com/register>

After VEC goes live on 18th November, all users can login via <https://vec.pharmasources.com/login>

If you've joined VEC in 2020, you don't need to register again and you can login directly from 18th November via <https://vec.pharmasources.com/login>

The platform is accessible until 18th January 2022.



Q: Can I download the supplier list or contacts?

A: Unfortunately, it's not possible to download these.

- You can search and filter suitable suppliers by your preferred criteria on the platform.
- You can check the contact details by email or on the VEC Platform if the suppliers accept your Invitation for Connection.
- You can check the contact details on the VEC Platform if the suppliers accept your Invitation for Video Meetings. (after the meeting)
- You can click the WhatsApp icon (if provided by suppliers) and connect with them on WhatsApp.
- Supplier List: <https://vec.pharmasources.com/supplier/list>

Q: Are there any online content sessions?

A: Yes of course! VEC features an intensive content session rolling out from 6th December including On-demand webinars, Live-streaming webinar, Guided Tours and Pharma Voices. All sessions are accessible on-demand until 18th January 2022. You can check content List: <https://vec.pharmasources.com/program/list>

Q: Who can I reach out to if I face any issues on the VEC Platform?

A: Feel free to contact our customer service team cphicustomerservice@informa.com if you need any help.

Visitor Q&A and Guide

Q: What can I do from November 18 when the platform is live.

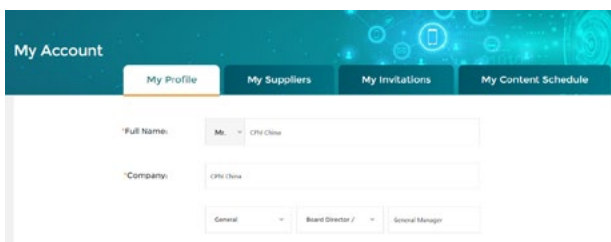
A: As a pre-registrant, you can simply log on to the VEC Platform from 18th November. Link:

<https://vec.pharmasources.com/login/>

After logging in, you can navigate easily on the visitor dashboard below.

You can view and update your profile; check your favorited suppliers; send/manage your invitations and check the content sessions.

• View/Update Your Profile



My Account

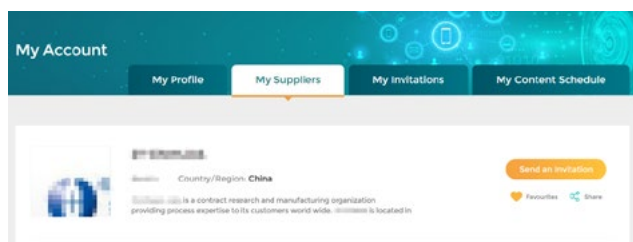
My Profile My Suppliers My Invitations My Content Schedule

*Full Name: Mr. CPHI China

*Company: CPHI China

General Board Director General Manager

• Check Your Favourite Suppliers



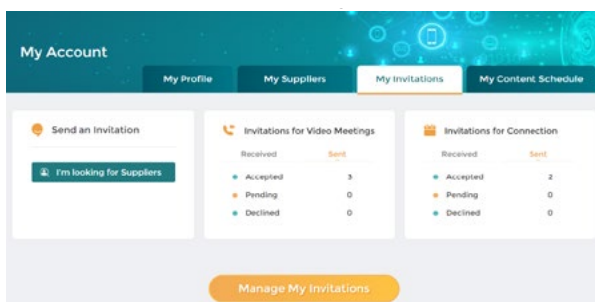
My Account

My Profile My Suppliers My Invitations My Content Schedule

Send an Invitation

Favourite Share

• Sens/Manage Invitations



My Account

My Profile My Suppliers My Invitations My Content Schedule

Send an Invitation

I'm looking for Suppliers

Invitations for Video Meetings

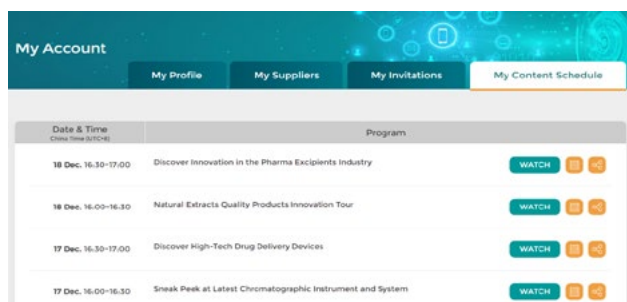
Received	Sent
Accepted: 3	Accepted: 2
Pending: 0	Pending: 0
Declined: 0	Declined: 0

Invitations for Connection

Received	Sent
Accepted: 2	Accepted: 2
Pending: 0	Pending: 0
Declined: 0	Declined: 0

Manage My Invitations

• Check Content Sessions



My Account

My Profile My Suppliers My Invitations My Content Schedule

Date & Time	Program	WATCH	Share
18 Dec, 16:30-17:00	Discover Innovation in the Pharma Excipients Industry	WATCH	Share
18 Dec, 16:00-16:30	Natural Extracts Quality Products Innovation Tour	WATCH	Share
17 Dec, 16:30-17:00	Discover High-Tech Drug Delivery Devices	WATCH	Share
17 Dec, 16:00-16:30	Sneak Peek at Latest Chromatographic Instrument and System	WATCH	Share

Visitor Q&A and Guide

Q: How can I connect with potential suppliers?

A: As a visitor user, you can send connection invitation to suppliers/exhibitors, not to other visitor users.

- After logging in, you'll be redirected automatically to the "My Account" page. Click on "My Invitations" to send and manage your invitations.
- To send invitations to suppliers, click on "I'm looking for Suppliers" and you can search and filter suppliers by your preferred criteria on the Supplier List Page <https://vec.pharmasources.com/supplier/list>




The screenshot displays the 'My Account' interface with a teal header. The 'My Invitations' tab is selected, showing three main sections: 'Send an Invitation', 'Invitations for Video Meetings', and 'Invitations for Connection'. The 'Send an Invitation' section features a button labeled 'I'm looking for Suppliers'. The 'Invitations for Video Meetings' and 'Invitations for Connection' sections each contain a table with 'Received' and 'Sent' columns, listing 'Accepted', 'Pending', and 'Declined' statuses with their respective counts.

Invitations for Video Meetings	
Received	Sent
Accepted	3
Pending	0
Declined	0

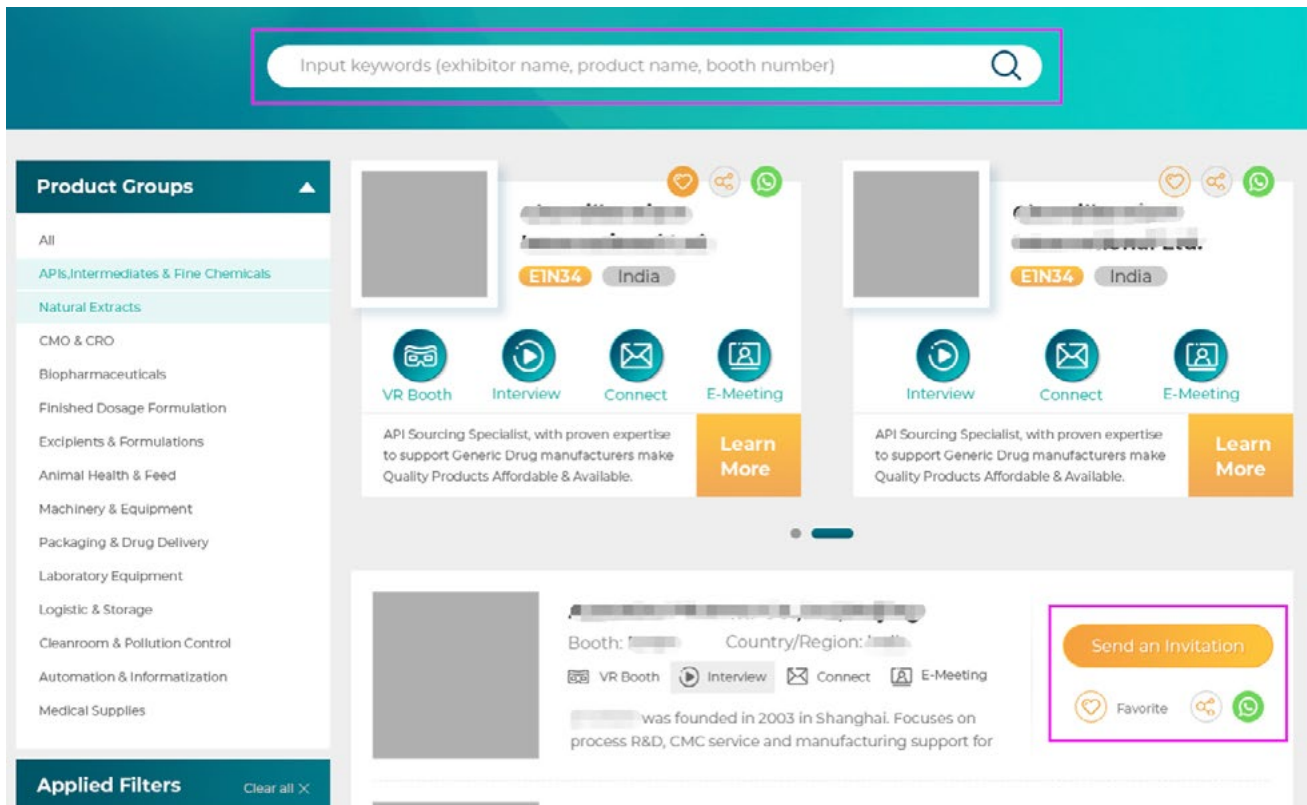
Invitations for Connection	
Received	Sent
Accepted	2
Pending	0
Declined	0

At the bottom of the page, there is a prominent orange button labeled 'Manage My Invitations'.

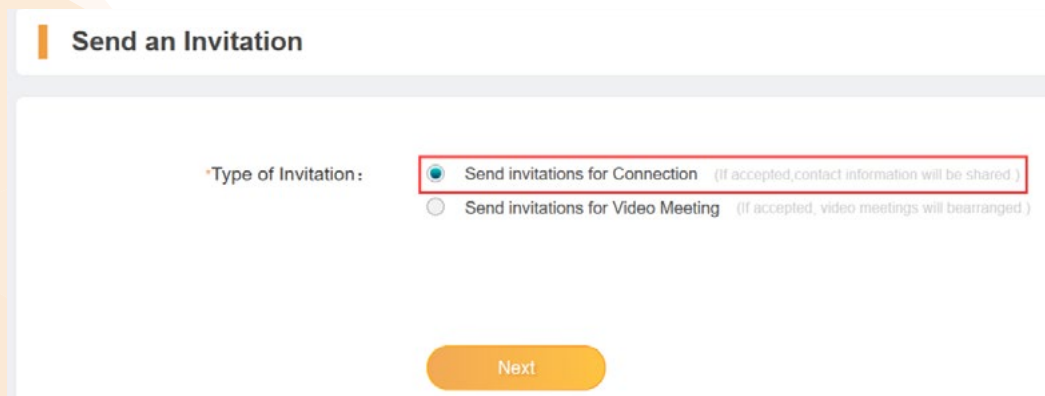
Visitor Q&A and Guide

- After targeting your potential suppliers, click on “Send an Invitation” or click  icon to connect on WhatsApp.
Click the  icon to add the target client to the “My Favorites” list
Click the  icon to share the suppliers on social medias.

You can also check the supplier’s VR Booth and Interview Videos if any.



- You can send an invitation for Connection
When your target client accepts the invitation for Connection, you'll receive an e-mail with detailed contact information included.
You can also log on to the VEC platform to check the contact information and reach out further.



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- You can send invitations for a Video Meeting and select a suitable time slot. When your target client accepts the invitation for the Video Meeting, you'll receive an email with a Zoom meeting room link. You can also log on to the VEC platform and JOIN the meeting 15 mins before your scheduled time.

Send an Invitation

*Type of Invitation:

Send invitations for Connection (If accepted, contact information will be shared.)

Send invitations for Video Meetings (If accepted, video meetings will be arranged.)

Time Slot for Meeting:

Not Available Can be selected Selected Time Slot

00:00-00:30	00:30-01:00	01:00-01:30	01:30-02:00	02:00-02:30	02:30-03:00
03:00-03:30	03:30-04:00	04:00-04:30	04:30-05:00	05:00-05:30	05:30-06:00
06:00-06:30	06:30-07:00	07:00-07:30	07:30-08:00	08:00-08:30	08:30-09:00
09:00-09:30	09:30-10:00	10:00-10:30	10:30-11:00	11:00-11:30	11:30-12:00
12:00-12:30	12:30-13:00	13:00-13:30	13:30-14:00	14:00-14:30	14:30-15:00
15:00-15:30	15:30-16:00	16:00-16:30	16:30-17:00	17:00-17:30	17:30-18:00
18:00-18:30	18:30-19:00	19:00-19:30	19:30-20:00	20:00-20:30	20:30-21:00
21:00-21:30	21:30-22:00	22:00-22:30	22:30-23:00	23:00-23:30	23:30-00:00

E-Meeting schedule in your current time zone:
2020-11-18 13:30-14:00 [\(Change my time zone\)](#)

E-Meeting schedule in the invited company's local time:
2020-11-18 07:30-08:00

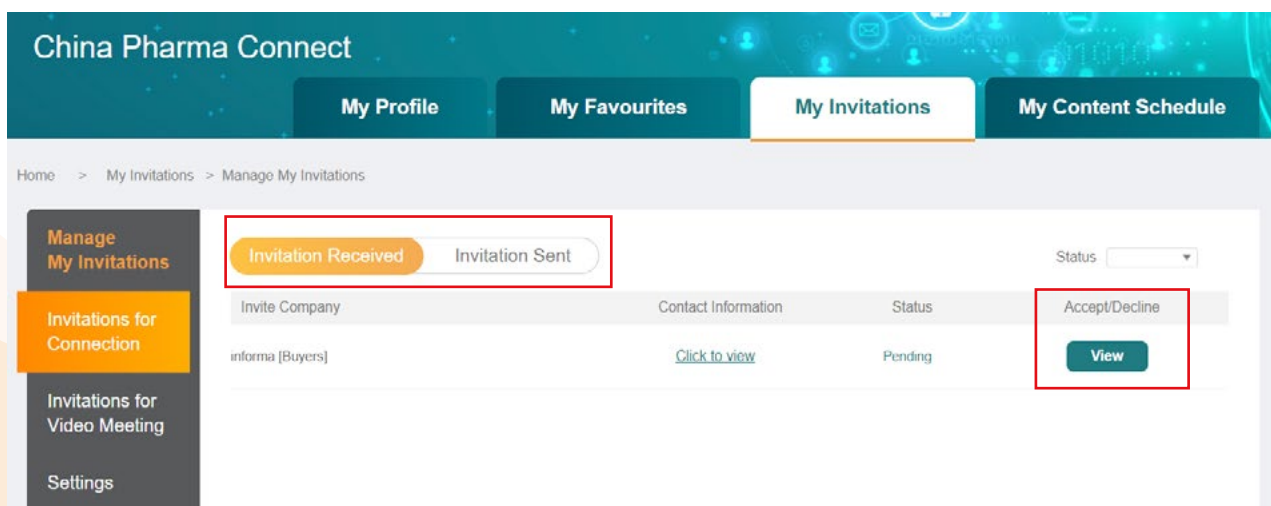
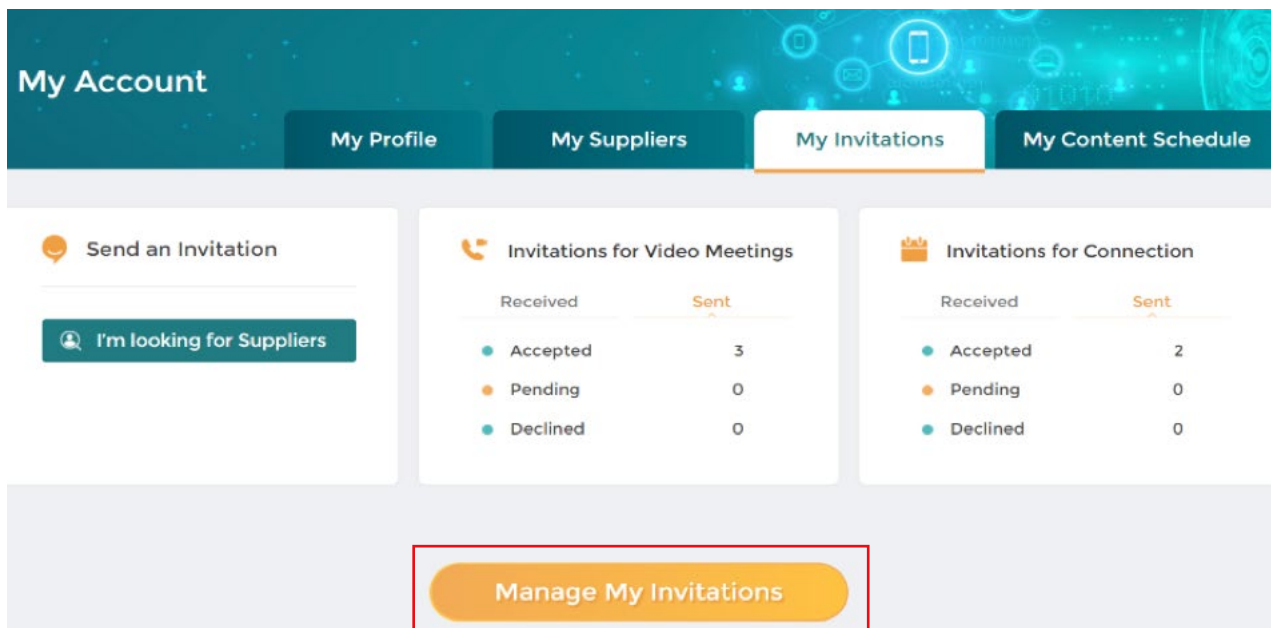
[Next](#)

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Q: How can I check the invitations I have received?

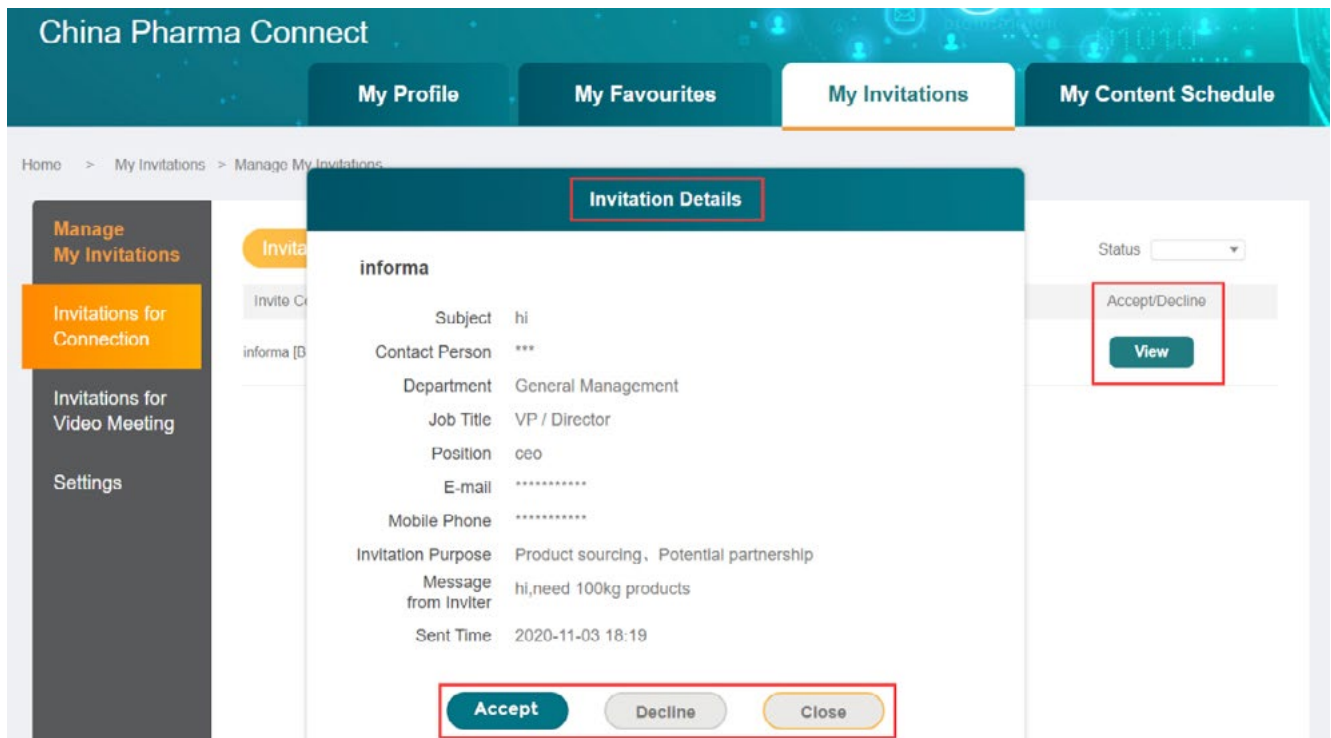
A: If any suppliers send you an invitation for connection, you'll receive an e-mail notification. You can log on to the VEC Platform to manage the invitations.

- Log on to the VEC platform and manage the invitations you have sent or received.

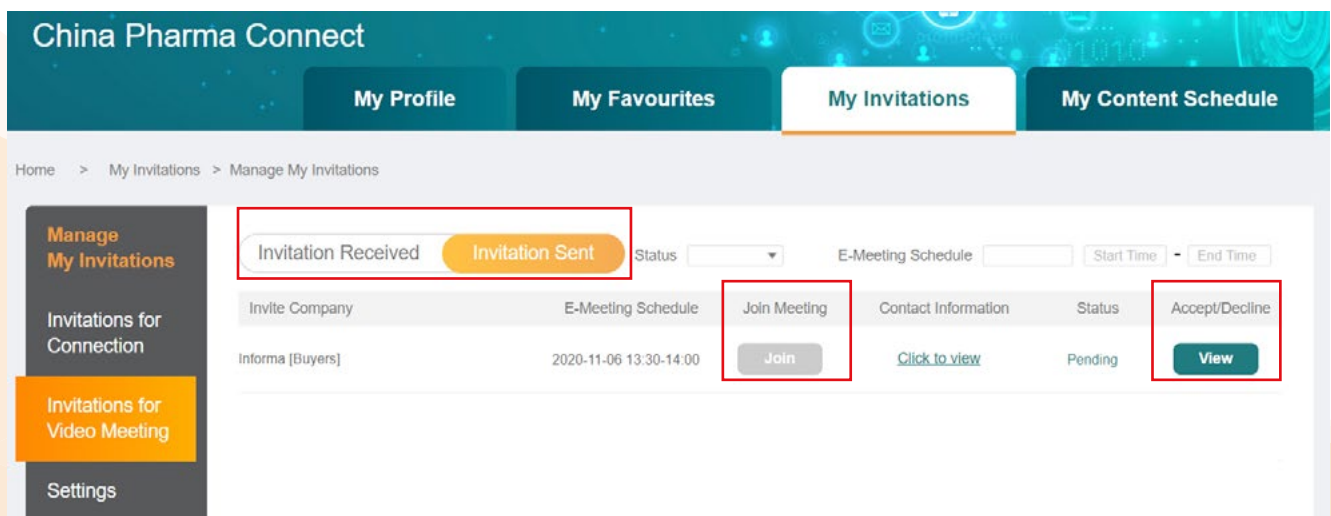


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- Click on “View” to Accept or Decline the invitation for Connection.
If you accept the invitation for Connection, you’ll be able to view the inviter’s contact details directly.



- Click on “View” to Accept or Decline the invitation for the Video Meeting.
If you accept the invitation for the Video Meeting, the “Join” button will be available 15 mins before the scheduled meeting time.
Click on “Join” to enter your private Zoom meeting room directly.



Visitor Q&A and Guide

- You can join the meeting from your browser (Google Chrome recommended).
- Type in your name and the captcha code to enter the meeting room.

Click **Open** on the dialog shown by your browser
If you don't see a dialog, click **Launch Meeting** below.

Launch Meeting

Don't have Zoom Client installed? [Download Now](#)

Having issues with Zoom Client? [Join from Your Browser](#)

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Join a Meeting

Your Name

Your Name

Captcha Code

Enter captcha code



Join

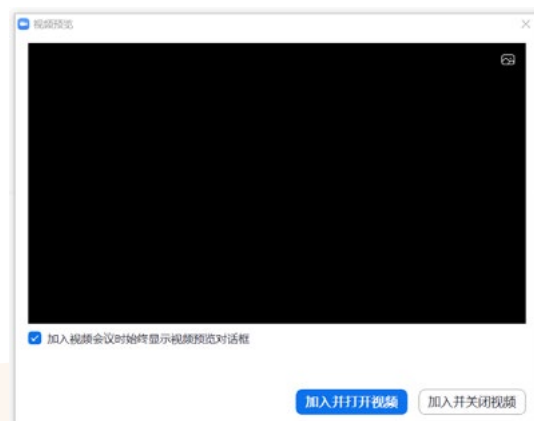
- Or you can simply launch the meeting if you've already installed Zoom on your laptop or desktop.

Click **Open** on the dialog shown by your browser
If you don't see a dialog, click **Launch Meeting** below.

Launch Meeting

Don't have Zoom Client installed? [Download Now](#)

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Visitor Q&A and Guide

Q: How can I set my preferences for a video meeting invitation?

A: Click on “Manage My Invitations” and choose “Settings”. You can find the remaining number of invitations you can send for free, change your Time Zone, select preferred meeting dates and time slots, and turn on or off email notifications.

The screenshot shows the 'Manage My Invitations' settings page. The page has a dark teal header with the title 'China Pharma Connect' and navigation tabs for 'My Profile', 'My Favourites', 'My Invitations' (which is active), and 'My Content Schedule'. Below the header is a breadcrumb trail: 'Home > My Invitations > Manage My Invitations'. On the left is a dark sidebar with options: 'Manage My Invitations', 'Invitations for Connection', 'Invitations for Video Meeting', and 'Settings' (highlighted in orange). The main content area is white and contains several sections:

- Free Invitations:** A box showing '9' free invitations. Below it, text states: 'You will be able to send more invitations by unlocking the Service Upgrade. Click on the button below and your exclusive customer service officer will be in contact shortly.' A dark blue 'Service Upgrade' button is present.
- Time Zone:** A dropdown menu set to 'China UTC+8:00'.
- Available Time:** A section with radio buttons for 'Not Available' and 'Available' (selected). Below are dropdowns for the date '2020-11-13, 2' and 'Time'. A yellow 'Save' button is at the bottom.
- Notifications:** A section with a radio button set to 'On' and the text: 'Turn on notifications to receive reminders of meeting requests and updates of meeting status.'
- Contact Information:** Text: 'If you have any questions, please contact:' followed by contact details for Miss Zhang: phone '+86-21-53592443' and email 'Carina.Zhang@imsinoexpo.com'.

You are welcome to visit and log on to the VEC Platform to discover more highlights!

<https://vec.pharmasources.com/>